Case Study

Southport and Ormskirk Hospital NHS Trust

Southport and Ormskirk Hospital at a glance.....



Location: North West



Acute Hospital with 497 Beds



2 Hospital Locations



44 Adult Resuscitation Trolleys



3 Paediatric Resuscitation Trolleys



Carol White & Emma Gregson

"One of the things I love about having introduced MyKitCheck into Southport & Ormskirk Hospital is the ability to view compliance of all resuscitation trolleys remotely without requiring our team to visit each ward/department."

Emma Gregson - Resuscitation Officer

Southport and Ormskirk Hospital NHS Trust selected MyKitCheck when both the CQC and Merseyside Internal Audit Agency highlighted improvements that needed to be made with their resuscitation trolleys.

The recurring issues found for resuscitation equipment at this Trust were missed checks, expired items, excess kit stocked for just in case scenarios and clutter on top of the trolleys. After a suggestion from the CQC to carry out more regular audits to try and overcome this it became Resuscitation Officer Carol White's responsibility to audit around eight trolleys each month. This did see some improvements, however, lots more staff time went into this and many of the same issues still prevailed. As a result, it was identified a better and more efficient solution needed to be found.

Around this time the Resuscitation Team at the Trust doubled in size and there was also a rollout of new resuscitation trolleys across the hospital sites, so it naturally seemed like the right time to take checks digital with MyKitCheck.

As a cross-site Trust, the first immediate benefit to the Resuscitation Team was being able to see remotely the compliance of each trolley. This enabled them to proactively deal with any arising issues such as missed checks before anything is recorded as expired or missed.

The digital noticeboard has also been a great benefit, Carol White says "if there is a problem getting an item for the trolleys or if a drug needs to be substituted, we can let everyone know and tell them what to replace it with" all within the platform.

Expired items were one of the main issues this Trust found with paper checks. Emma Gregson, Resuscitation Officer said that "staff have benefited from the retention of expiry dates" as this wasn't previously logged. Emma also found being able to track how long it took for someone to make a check beneficial. It helps to avoid staff complacency as if it is shown to take a short amount of time it allows her to then raise the question are areas such as expiry dates being properly monitored?

Carol White found that many of the departments that use MyKitCheck love it as there is a picture shown of each item in the check. This can free up nurses and ward managers as it enables competent healthcare assistants to carry out checks instead. Fionn, Staff Nurse at the Trust found "when newly qualified nurses start the images help them as a learning process".

On a ward level, the results of introducing MyKitCheck have "made life a lot easier as it gives teams more control and they don't have to trawl around seeing if pieces of paper are in the right place. It's also made accessing information for the matron's checklist easier" Jane, Matron.

From a resuscitation officer's perspective, Emma Gregson has found that the platform has given her and her team the assurance checks are being carried out properly and gives them a level of confidence in their Trust's emergency equipment that a paper check didn't.



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